

# BMS1230S3-NA



### THE MANAGER30

The Manager30 Battery Management System is a complete charging solution for your Lead Acid or Lithium Iron Phosphate (LiFePO<sub>4)</sub> Auxiliary or House battery. The system incorporates 12 V Solar, 110 VAC and 12/24 VDC inputs to provide a 12 V charging output at a maximum 30 A rating.

The system also includes a Remote Monitor which provides information such as current, voltage and temperature as well as a simplified battery State of Charge (SoC) (charge remaining) and charge rate.

# **WARNINGS & IMPORTANT SAFETY INSTRUCTIONS**

# **SAVE THESE INSTRUCTIONS**

THIS MANUAL CONTAINS IMPORTANT SAFETY INSTRUCTIONS FOR THE MANAGER30 BATTERY MANAGEMENT SYSTEM THAT SHALL BE FOLLOWED DURING INSTALLATION, OPERATION AND MAINTENANCE OF THE UNIT.

DO NOT OPERATE THE BATTERY CHARGER UNLESS YOU HAVE READ AND UNDERSTOOD THIS MANUAL AND THE CHARGER IS INSTALLED AS PER THESE INSTALLATION INSTRUCTIONS. REDARC RECOMMENDS THAT THE CHARGER BE INSTALLED BY A SUITABLY QUALIFIED PERSON.

# A WARNING

#### **RISK OF EXPLOSIVE GASES:**

WORKING IN THE VICINITY OF A LEAD-ACID BATTERY IS DANGEROUS. BATTERIES GENERATE EXPLOSIVE GASES DURING NORMAL OPERATION. FOR THIS REASON, IT IS OF UTMOST IMPORTANCE THAT YOU FOLLOW THE INSTRUCTIONS EACH TIME YOU USE THE CHARGER.

# **A** CAUTION

- The Battery Charger should not be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised or have been instructed on how to use the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the Battery Charger.
- Do NOT alter or disassemble the Battery Charger under any circumstances. All services or repairs must be returned to REDARC for repair. Incorrect handling or reassembly may result in a risk of electric shock or fire and may void the unit warranty.
- Use of an attachment not recommended or sold by REDARC may result in a risk of fire, electric shock, or injury to persons.
- 4. GROUNDING AND AC POWER CORD CONNECTION INSTRUCTIONS — Charger shall be grounded to reduce risk of electric shock. Charger is equipped with an electric cord having an equipment-grounding conductor and a grounding plug. The plug is to be plugged into an outlet that is properly

installed and grounded in accordance with all local codes and ordinances.

DANGER — Do not alter AC cord or plug provided — where it does not fit outlet, have proper outlet installed by a qualified electrician. Improper connection increases the risk of an electric shock. (If the supply cord is damaged, it must be replaced by the genuine REDARC part or assembly available from the manufacturer or service agent).

- 5. Cable and fuse sizes are specified by various codes and standards which depend on the type of vehicle the Battery Charger is installed into. Selecting the wrong cable or fuse size could result in harm to the installer or user and/or damage to the Battery Charger or other equipment installed in the system. The installer is responsible for ensuring that the correct cable and fuse sizes are used when installing this Battery Charger. The fuse must be UL Listed / UL Recognized.
- 6. When charging a battery, make sure the settings at the Battery Setup menu on the Remote Monitor are correct for the type of battery under charge. Charging a battery with the wrong profile may cause the Battery Charger to indicate a fault or give misleading results and cause injury to persons, damage to the Battery Charger and/or property. Noticeable oscillations between Boost and Absorption stages indicate the wrong choice of battery type. Check and adjust battery type. If you are unsure of the battery type or settings to use, set to the Gel setting.
- Only use the Battery Charger for charging Standard Automotive Sealed Lead Acid (SLA), Lead Crystal, Calcium Content, Gel, Absorbent Glass Mat (AGM), Start Lighting Ignition (SLI), Deep-Cycle or Lithium Iron Phosphate type 12 V batteries.
- 8. Do NOT try to charge non-rechargeable batteries.
- 9. When using the Battery Charger to charge a Lithium Iron Phosphate battery, only batteries that feature an inbuilt battery management system featuring inbuilt under and over voltage protection and cell balancing are suitable.
- 10. NEVER smoke or allow a spark or flame in vicinity of a battery. This may cause the battery to explode.
- 11. Be extra cautious so as to reduce the risk of dropping a metal tool onto a vehicle battery. Doing so might cause the



## WARNINGS AND SAFETY INSTRUCTIONS

battery to spark or might short-circuit the battery or other electrical parts that may cause an explosion.

12. Remove personal metal items such as rings, bracelets, necklaces, and watches when working with batteries. A battery can produce a short-circuit current high enough to weld a ring or the like to metal, causing a severe burn.

#### A SPARK NEAR A BATTERY MAY CAUSE THE BATTERY TO EXPLODE. TO REDUCE THE RISK OF A SPARK NEAR A BATTERY WHEN CONNECTING THE BATTERY INSTALLED IN A VEHICLE TO THE BATTERY CHARGER, ALWAYS DO THE FOLLOWING:

Always wire the Output Connector before connecting it to the Battery Charger. During connection of the unit, the Battery Output (positive) must be connected first, followed by the Ground (chassis) terminal. The chassis connection should be made away from the battery and fuel lines. DC Input (positive) should be connected last. Once all connections are wired to the Output Connector, plug the connector into the Main Unit.

When disconnecting the Battery Charger, remove the AC Connector first, followed by the CAN connection then the Output Connector from the Main Unit. The DC Input should be disconnected next, followed by the Ground (chassis) connection, then the Battery Output connection if complete removal is necessary.

#### 13. PERSONAL SAFETY PRECAUTIONS

To assist with the safe operation and use of the Battery Charger:

- Consider having someone close by to come to your aid when you are using the Battery Charger.
- b) Have plenty of fresh water and soap nearby in case battery acid contacts skin, clothing, or eyes.
- c) Wear complete eye protection and clothing protection. Avoid touching eyes while working near a battery.
- d) If battery acid contacts your skin or clothing, remove the affected clothing and wash the affected area of your skin immediately with soap and water. If battery acid enters your

### FCC DECLARATION

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does eye, immediately flood the eye with running cold water for at least 10 minutes and seek medical assistance immediately.

e) To improve user safety it is recommended to control the charger and monitor the charging process using the remote away from the vicinity of the battery being charged.

#### NOTICE

- 1. Do NOT connect computers or IT equipment to the Charger front panel connector or remote. Damage may occur.
- 2. It is recommended to leave the remote connected to the base unit at all times.
- The Main Unit must be fixed using suitable screw mounts. Failure to adequately mount the unit, such as using adhesives to mount the unit will result in unreliable operation of the charger.
- 4. When using the charger in Storage mode, make sure that there is a valid charging source and that all loads are disconnected from the house battery. Failure to do so may cause the house battery to be under charged, give false readings on the State of Charge indicator and possibly cause damage to any loads connected.
- 5. A partially shaded panel (or low-light conditions such as dawn or dusk) will increase the target solar panel voltage level to match the maximum power point. In this situation solar will be selected as a source however little or no current will be flowing into the battery.
- 6. Modification of the 'Advanced Settings' menu items affect the way the Battery Charger responds to charging situations. Modification of these settings may result in the Battery Charger not functioning at 100% of its capacity. These settings should only be modified if absolutely necessary and when the effects of the changes are 100% understood.
- Touring mode will achieve its best charge level if a Storage mode charge has been recently performed.
- It is the installers responsibility to ensure their installation complies with any applicable legal and regulatory requirements.

cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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# FEATURES AND BENEFITS

- The Manager30 incorporates six products in one, it's a DC-DC charger, a 110 VAC Mains/Shore Power charger, a solar charger, a dual battery isolator, a load disconnect controller and a remote battery monitor. The Manager30 will automatically select between charging sources, requiring no input from the operator during its operation.
- 2. The Manager30 has no fan, which makes it SUPER quiet and very reliable.
- The Manager30 is designed and manufactured in Australia, for Australian conditions, using the latest electronic and design technologies. It is manufactured with high-quality components to ISO9001 quality and ISO14001 environmental standards and backed with REDARC's quality service and twoyear warranty.
- 4. The Manager30 charging algorithm uses solar whenever possible making the unit more energy efficient and better for the environment.
- The Manager30's DC-DC charging enables optimal charging of house batteries, even if they have different chemical characteristics from the vehicle battery. The input voltage can be above, equal to or below the output voltage.
- 6. State of Charge (SoC) indication means you will always know the state of charge of the house battery and how much longer it will need to achieve full charge. An easy to operate, high-quality, user friendly graphical display module lets you know what's going on at all times.
- 7. The Manager30 is very reliable and includes reverse polarity protection (without depending on fuses) and short circuit protection. The unit has undergone stringent safety and electrical compliance testing.
- The Manager30's easily selectable charging profiles make it suitable for charging all lead-acid battery types and suitably protected LiFePO<sub>4</sub> battery types commonly used in modern travel trailers, motorhomes and Recreational Vehicles (RVs).
- 9. The Manager30 disconnects automatically from the vehicle battery, so there is always power to start the car.
- 10. Sophisticated fault detection monitors the house battery condition during all stages of charging, keeping you and your travel trailer/camper/RV safe.
- 11. The Manager30 has a separate battery sensor to monitor battery conditions and state of charge even while The Manager30 is in standby mode. The battery sensor monitors current, voltage and temperature of the house batteries.
- 12. Automatic temperature and voltage drop compensation.

# 1.1 General Description

The Manager30 is designed to offer a complete solution to battery charging and maintenance needs for recreational automotive applications.

The Manager30 incorporates AC Mains/Shore Power, DC and Solar inputs to achieve the best charge to a house battery.

### **1.2 The Remote Monitor**

The Manager30 comes with a Remote Monitor designed to give you house battery information and charge status along with critical system information while charging is in progress.

With the Remote Monitor, you can customize how your house battery is charged and monitor where the charge is coming from, keeping you in control at all times.

The Remote Monitor can be surface mounted on a wall, or recessed (into the dashboard of an RV for example).

#### The Kit Includes 1.3 Main Unit \_\_\_\_\_ Battery Sensor \_\_\_\_\_ Remote Monitor R 0 ്ത ര ଭ **Output Connector** 16'4" (5 m) CANBus Cable Power Cable 6



# 1.4 Specifications

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Electrical Specifications			
Inputs			
AC Input			
Input Voltage Range (nominal)		11	0 to 120 VAC, 50 to 60 Hz
Power Rating			560 W
Efficiency			80% to 90%
Connection			IEC Mains Plug
DC Input			
Input Voltage Range			9 to 30 VDC
Turn ON/OFF Threshold 12 V (24 V)		13.2 \	/ / 12.7 V (26.4 V / 25.4 V)
Power Rating			520 W
Efficiency			94%
Connection		Ph	oenix 1967498 Connector
Solar Input			
Input Voltage Range			9 to 30 VDC
Turn ON (Open Circuit Voltage)			9.5 V
Power Rating			520 W
Efficiency			93%
Connection		Ph	oenix 1967498 Connector
Output		11	
Total Battery Capacity			40 to 800 Ah
Output Battery Volts (Nominal)			40 to 000 All
Output Battery Volts (Minimum)			0.1 V
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Output Current (Nominal)			0 to 32 A
Maximum Current on Load Disconnect Wire			1 A
Memory Save on Battery Disconnect			Yes
Output Protection			
Short Circuit Protection			Yes
Surge Protection			Yes
Reverse Polarity Protection			Yes
Overload Protection			Yes
Max Volts @ Battery Terminals (25 °C Nominal)	Storage Mode	Touring Mode	Float
Gel Setting	14.4 V	14.4 V	13.5 V
AGM Setting	14.4 V	14.4 V	13.5 V
Calcium Setting	16.0 V	15.2 V	13.5 V
Standard Lead Acid Setting	15.5 V	14.8 V	13.5 V
Lithium Setting	14.5 V	14.5 V	13.6 V
Thermal Specifications			
Operating Temperature		-40 °F t	o 140 °F (–40 °C to 60 °C)
Sealed Lead Acid (SLA), AGM, or Calcium		-13 °F to 140 °F (-25 °C to	
Charging Temperature			
SLA, AGM, Gel, Calcium or LiFePO <sub>4</sub> Charging Temper	ature	32 º	F to 140 °F (0 °C to 60 °C)
Over Temperature Shutdown	aturo	52	Yes
Temperature Compensation			160
Standard Lead Acid, AGM, Gel or Calcium Battery	16.7 mV /ºE	< 77 °F < -16.7 mV / °F (+30 mV /	$(^{\circ}C - 2E^{\circ}C - 20 \text{ m})/(^{\circ}C)$
Lithium Setting	-	-40 °F < 0.28% / °F < 140 °F (4	$0 \ 0 < 0.5\% / 0 < 00 \ 0)$
Compliance		F00	
EMC		FUU,	CAN ICES-3 (B)/NMB-3(B)
Safety			UL Listed (Canada, USA)
Environmental			RoHS Compliant
General Specifications			
Main Unit Dimensions			5.1" (445 × 185 × 79 mm)
Remote Monitor Dimensions		7.3" × 2.9" ×	1.1" (186 × 74 × 29 mm)
Kit Weight			12.1 lbs (5.5 kg)
Warranty			2 years
-			



FIGURE 1.4.1: Main Unit Dimensions



FIGURE 1.4.2: Remote Monitor Dimensions

# 1.5 Multi-stage Charging Process

The Manager30 incorporates two different multi-stage charging profiles – Touring (3-stage) and Storage (8-stage) – which can be selected in the Battery Mode menu on the Remote Monitor.

# **Touring Mode**

Touring mode is designed for use when 'on the road'. Touring mode offers a 3-stage charging profile consisting of Boost, Absorption and Float stages (see Figure 1.5.1). In Touring mode, the house battery is monitored to detect only a limited number of faults such as short circuit, over current and over voltage. This allows The Manager30 to operate correctly even when loads are connected to the house battery. This mode will always produce an output (unless a fault condition is detected) and will cycle through the three stages as required to maintain the house battery as outlined in Figure 1.5.1.

# NOTICE

Touring mode will achieve its best charge level if a Storage mode charge has been recently performed.



#### **Touring Mode Charging Process**

FIGURE 1.5.1: Touring Mode Charging Process

#### **Storage Mode**

Storage mode is designed to charge the house battery to its optimal level and maintain that level while your travel trailer or RV is in storage. This mode requires all loads to be switched off or disconnected from the house battery before charging. It uses a 8-stage\* charging profile consisting of Desulphation\*, Soft Start, Boost, Absorption, Battery Test, Equalize\*\*, Float and Maintenance stages (see Figure 1.5.2). Storage mode is designed to detect a wide range of battery fault conditions. For more information on these fault conditions, please refer to the Troubleshooting section (3.7) of this manual.

Unlike Touring mode, Storage mode does not continue to cycle through charge profiles. This means that when the charging process is completed, The Manager30 in Storage mode will always remain in either Float or Maintenance stages. Float stage provides the house battery with a 'trickle' charge whenever the house battery voltage drops below a predetermined threshold, to ensure that the battery stays charged. Maintenance stage turns The Manager30 output off, but continues to monitor the house battery and will revert to Float stage when necessary.

Valid charging sources for The Manager30 while in Storage mode include AC Shore Power and Solar.

**NOTE:** If The Manager30 is set to Storage mode and the vehicle is started The Manager30 will automatically switch to Touring mode once it senses an increase in input voltage from the alternator.

#### NOTICE

When using the charger in Storage mode, make sure that there is a valid charging source and that all loads are disconnected from the house battery. Failure to do so may cause the house battery to be under charged, give false readings on the State of Charge indicator and possibly cause damage to any loads connected.



#### **Storage Mode Charging Process**

\*The Lithium profile does NOT incorporate a Desulphation stage.

\*\*The Lithium, AGM and Gel profiles do NOT incorporate an Equalize stage

FIGURE 1.5.2: Storage Mode Charging Process

#### IMPORTANT

When The Manager30 is set to 'Storage' mode and no valid charging sources are connected, it will enter a 'Sleep' mode 30 seconds after the last user interaction. The sleep mode is designed to limit the amount of current drawn from the output battery by the system whilst in Storage mode and does this by switching the screen and all nonessential functions off. The Manager30 will 'wake-up' from its Sleep mode if a button is pushed or if any valid input source is sensed, though this may take 30–60 seconds to occur after the source is connected.

# 1.6 Maximum Charge Current Setting

The Manager30 allows the user to set the maximum charge current for their battery, making it suitable for charging batteries as small as 40 Ah in capacity. When the charge current is set below the maximum 30 Amps, the current supplied to charge the battery is restricted to the user setting. Any excess current is available to power loads running from the battery under charge.

If no loads are running from the battery, total current from The Manager30 will be restricted to the level set by the user.

# 1.7 Green Power Priority

The Manager30 is designed to charge from multiple sources simultaneously to charge the auxiliary/ house battery. If the Solar power input is available the maximum available solar power will be used before topping up the output charging current from another source if available (e.g. AC Mains/Shore Power,). Priority is given to Solar then to AC Mains then to DC Vehicle power.

# 2.1 System Layout



FIGURE 2.1.1: System Layout

# 2.2 Mounting Instructions

This section describes how to mount the three major components of The Manager30: the Main Unit, the Remote Monitor and the Battery Sensor.





# 2.2.1 Mounting the Main Unit

Do NOT expose the Main Unit to rain, snow, spray or bilge water. For optimum operation, The Manager30 should be mounted where the temperature is nominally below 95 °F (35 °C) and does not exceed a maximum of 140 °F (60 °C). The Manager30 must not be mounted in the vehicle engine bay.

The Main Unit must not be installed in a location with any less than 4" (100 mm) clearance at the top of the Main Unit, to allow for airflow across the heatsink fins.

The Main Unit should be installed as close as possible to the house battery. The cable length should be less than 6  $\frac{1}{2}$  feet (2 m).

The Main Unit must be mounted to a flat, solid support using  $\frac{1}{4}$ " (M6) sized screws or bolts, using all four mounting holes.

# NOTICE

The Main Unit must be fixed using suitable screw mounts. Failure to adequately mount the unit, such as using adhesives to mount the unit will result in unreliable operation of the charger.

REDARC recommends that the Main Unit be mounted to optimize airflow past the heatsink. Mounting the unit horizontally (see Figure 2.2.1.1) is recommended and mounting vertically (see Figure 2.2.1.2) is still acceptable. Do NOT mount the unit as shown in Figure 2.2.1.3.



# 2.2.2 Mounting the Remote Monitor

The Remote Monitor should be mounted inside the travel trailer or RV using the template provided on page 37. It is acceptable however to mount the Remote Monitor in any convenient location, as long as it is protected from harsh environments. The Remote Monitor is connected to the main unit with the 16'4" (5 m) CANBus cable.

Figure 2.2.2.1 and Figure 2.2.2.2 illustrate how to recess and wall mount the Remote Monitor unit, Figure 2.2.2.3 illustrates removal of the Remote Monitor.

#### Recess



Use the template provided (section 4 on page 37) to mark the position and drill and cut the mounting holes into the wall.



Mount the Inner Assembly to the wall using 4 suitably sized screws.





Feed the Remote Monitor cable through the hole and connect it to the Remote Monitor.



Clip the Front Face to the Inner Assembly.

FIGURE 2.2.2.1: How to recess the Remote Monitor into the wall.

#### **Wall Mount**



Use the template provided (section 4 on page 37) to mark the position and drill and cut the mounting holes into the wall.



Feed the Remote Monitor cable through the hole and connect it to the Remote Monitor.



Clip the Front Face to the Inner Assembly.

FIGURE 2.2.2.2: How to wall mount the Remote Monitor.



Attach the Back Plate to the wall using 4 suitably sized countersunk screws.



Clip the Inner Assembly into the Back Plate.



# **Removing the Remote Monitor**



The locking tabs on the back of the Inner Assembly need to be unclipped from the Back Plate.



Insert a flat-head screwdriver at a slight angle towards the front of the Remote Monitor and push back to depress the locking tabs.



Slide fingers between the Front Face and the Inner Assembly in positions marked above and carefully pull back towards the front of the Remote Monitor.



The locking tabs can be accessed through holes on the top of the backing plate when installed.



When the screwdriver is in a vertical position, gently push upwards on the bottom of the Remote Assembly to unlock tab. Repeat steps 3 and 4 for the second tab.



Remove the Remote Monitor cable and the Inner Assembly is removed.

FIGURE 2.2.2.3: How to remove the Remote Monitor.

# 2.2.3 Mounting the Battery Sensor

The length of cables on the Battery Sensor to connect to the Main Unit and the House Battery will dictate the allowable mounting distance from the battery.

The Battery Sensor should be mounted to a solid surface using two suitably sized screws (1/4" or M6 recommended) for attachment. Figure 2.2.3.1 illustrates how to mount the Battery Sensor.



FIGURE 2.2.3.1: Mounting the Battery Sensor

#### 2.3 DC Cable Size Requirements

# **A** CAUTION

Cable and fuse sizes are specified by various codes and standards which depend on the type of vehicle the Battery Charger is installed into. Selecting the wrong cable or fuse size could result in harm to the installer or user and/or damage to The Manager30 or other equipment installed in the system. The installer is responsible for ensuring that the correct cable and fuse sizes are used when installing the Battery Charger.

The Manager30 is capable of drawing up to 50 A from the Vehicle Battery (which may be several feet/ meters from its installation location) and is limited to 30 A output to the House Battery. The installer needs to ensure the appropriate cable is used to connect the positive and negative connections of The Manager30 to both the Vehicle Battery and the House Battery. The Manager30 will operate with less efficient cabling however for best performance, high-quality cable connections should be used to minimize voltage drop and efficiency losses.

# 2.3.1 Input Wire Diameter Selection

REDARC recommends the installer use cabling and connections between 8B&S and 6B&S automotive. REDARC recommends that the input wire be of the size outlined in Figure 2.3.1.1.

Distance from input vehicle battery to The Manager30	Recommended Diameter Equivalent	Recommended Cross Sectional Area (mm²)
≤ 10' (3 m)	8AWG / 8B&S	8
> 10' (3 m)	6AWG / 6B&S	13

FIGURE 2.3.1.1: Recommended in	put cable size
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## 2.3.2 Output Wire Diameter Selection

REDARC recommends the installer use cabling and connections between 8B&S and 6B&S automotive. REDARC recommends that the output wire be of the size outlined in Figure 2.3.2.1. For longer runs, using 6B&S (13 mm<sup>2</sup>) is recommended, however this will lower efficiency by up to 3% (the recommended maximum length is 16'5" (5 m).

Distance feet (meters) from The Manager30 to House battery	Recommended Diameter Equivalent	Recommended Cross Sectional Area (mm²)
≤ 5' (1.5 m)	8AWG / 8B&S	8
> 5' (1.5 m)	8AWG / 8B&S	13

FIGURE 2.3.2.1: Recommended output cable size



REDARC recommend using the SBI12-BLD as the 12 V relay for setting up the Load Disconnect Feature for nonessential Loads.

Similarly, the SBI12-LLD is recommended for use between the Auxiliary/House battery and the Essential Loads in a Lithium Battery setup, to protect the Lithium battery from excessive discharge.

# 2.4 The Manager30 Wiring Connections

# A WARNING

REDARC recommends that this unit be installed by a suitably qualified person.

# **A** CAUTION

The AC/Shore Power power connection must be connected to a grounded socket outlet. Do not use The Manager30 AC input if the cord is damaged. Use of a non-genuine or damaged AC input cord may result in a risk of fire, electric shock, or injury to persons. (If the supply cord is damaged, it must be replaced by the genuine REDARC part or assembly available from the manufacturer or service agent).

# **A** CAUTION

Always wire the Output Connector before connecting it to the Main Unit. During connection of the unit, the Battery Output (positive) must be connected first, followed by the Ground (chassis) terminal. The chassis connection should be made away from the battery and fuel lines. DC Input (positive) should be connected last. Once all connections are wired to the Output Connector, plug the connector into the Main Unit.

When disconnecting remove the Output Connector from the Main Unit first. The DC Input should be disconnected next, followed by the Ground (chassis) connection, then the Battery Output connection.

# 2.4.1 Load Disconnect Feature

The Load Disconnect wire is a ground switch (i.e. switches the Load Disconnect input to ground when active and is open circuit when inactive) to activate a relay for disconnection of any loads running from the house battery. The relay must be 12 V with a maximum coil current of 1 A and resistor or diode suppression is recommended. The Load Disconnect feature must be activated in the User Menu as explained in Section 3.5 of this manual.

# 2.4.2 Ignition Trigger Feature

The Ignition Trigger wire is used to turn the DC charging source on with ignition. In most circumstances this wire does not need to be connected. This feature is designed to allow vehicles with Variable Voltage alternators to trigger the DC Input. Figure 2.4.4.2 shows how to wire the Ignition Trigger wire.

The Ignition Trigger feature must be activated in the User Menu as explained in Section 3.5 of this manual.

### 2.4.3 Connecting the Battery Sensor

Wire the Battery Sensor as shown in Figure 2.4.3.1 ensuring that the Voltage and Temperature Sensor (RED terminal) connects to the house battery positive terminal. This lead measures voltage and temperature at the battery. The "BNEG" stud connects to the House Battery negative terminal and the "GND" stud connects to the vehicle common ground point. Connect the CANBus Connection cable to either of the main unit CANBus interfaces.



FIGURE 2.4.3.1: Battery Sensor connections

### 2.4.4 Wiring the Main Unit

Refer to Figure 2.4.4.1 for required connections and to Figure 2.4.4.2 typical setup.



FIGURE 2.4.4.1: Required connections.

**NOTE:** If a longer Remote Monitor cable is required, a replacement CAT5 patch cable may be used, up to a length of 32' (10 m).

#### **Typical Setup**

\*1 The size of this fuse relates to the total current draw of all the loads connected to the House Battery, and should be rated slightly higher than this. REDARC recommend the use of MIDI Style Fuses.

\*2 Essential loads are loads which must be left on at all times, until the battery is flat. Non-essential loads are those switched off when the battery reaches a particular low-charge level, which can be set in the 'Advanced Settings' menu.

**\*3** Both CANBus connections can be used for either the Display or Battery Sensor

\*4 Ensure the Voltage and Temperature Sensor (Red terminal) on the House Battery Sensor is connected to the House Battery Positive Terminal.

**\*5** For vehicle ignition connection, connect to the ignition switched fuse in either the engine bay or internal fuse box for the radio.





FIGURE 2.4.4.2: Typical setup.

#### 2.5 Batteries

# A WARNING

Working in the vicinity of a Lead-Acid battery is dangerous. Batteries generate explosive gases during normal operation. For this reason, it is of utmost importance that you follow the instructions each time you use the charger.

# **A** CAUTION

Only use the Battery Charger for charging Standard Automotive Lead Acid, Calcium Content, GEL, AGM, SLI, Deep Cycle or Lithium Iron Phosphate type 12 V batteries.

When charging a battery, ensure settings at the Battery Setup menu on the Remote Monitor are correct for the type of battery under charge. Charging a battery with the wrong profile may cause The Manager30 to indicate a fault or give misleading results and could result in damage to the battery. Noticeable oscillations between Boost and Absorption stages indicate incorrect choice of battery type. Check and adjust battery type. If you are unsure of the battery type or settings to use, set The Manager30 to the Gel profile.

Figure 2.5.1 and 2 Figure 2.5.2 show standard wiring for batteries in series and parallel respectively.







To ensure that all batteries are equally charged, loads and The Manager30 should be connected with ground and 12 V power connected diagonally opposite across all batteries as shown in Figure 2.5.2.

The Ah rating needs to be setup when prompted on first start up (Refer Section 3.3), these settings can also be modified in the "Advanced Settings" menu (Refer Section 3.5). To calculate Ah rating of batteries in parallel simply add the rating of each battery in the bank together. For example, three batteries with an Ah rating of 100 Ah each will yield a total of  $3 \times 100$  Ah or 300 Ah. Batteries connected in series will assume the lowest Ah rating of the batteries in the bank. For example, 2 batteries in the bank, one is 50 Ah the other 100 Ah. When connected in series the Ah rating is 50 Ah.

# 2.6 MPPT Solar Regulator

The Manager30 is designed for use with 12 V solar panels. A minimum input voltage of 9.5 V is required to start charging from a solar source. Once charging has started, the operating voltage range of the solar input can go as low as 9 V and as high as 32 V; outside of this range, charging will stop.

The power output from solar panels varies depending on the amount of sunlight and the electrical load on the solar panel output. The Manager30 utilizes a Maximum Power Point Tracking (MPPT) algorithm on the solar input, to ensure that the greatest charge possible is transferred from the solar panels to the battery under charge. As conditions change, the MPPT algorithm adjusts its parameters accordingly, in order to maintain the optimum point at which the solar panels can deliver the most power.

An array of solar panels can be connected to The Manager30 solar input, on the condition that the open circuit output voltage of the array is at least 9.5 V and does not exceed 32 V. For this reason, 12 V panels must be connected in parallel (Refer to Figure 2.6.1). So long as the voltage requirements are met, there is no limit to the number of panels that can be connected in a solar array; however The Manager30 will not draw more than 520 W from the solar input.

For installations with a single 12 V solar panel, a blocking diode is not necessary. For installations with an array of solar panels, please refer to the panel manufacturer's instructions for requirement and/or fitment of diodes.



FIGURE 2.6.1: Array of 12 V Solar Panels

#### 3.1 Remote Monitor

The Remote Monitor is designed to give you control of how the battery is being charged, as well as upto-date house battery and charge information at any time during the charging process. You can check battery charge status, estimated charge time and State of Charge (SoC) per hour over a day and per day over a month. It also allows you to select charging profiles specific to the battery type and size. The four controls 'Up', 'Down', 'Enter' and 'Home' allow you to select options or move in and out of menu items. The Signal Indicator LED will glow Green when suitable AC Mains signal is present and Red in the event of a fault occurring.



FIGURE 3.1.1: The Remote Monitor

### 3.2 Understanding the Display

The top left corner of the screen always displays the title of the present menu. Use the 'Up' and 'Down' buttons to move between menus and to change settings such as battery type and contrast level. At any time during operation, the 'Home' button will take you back to the Home Screen, unless otherwise specified. The Home Screen can be set to any of the top level User Menu screens described in section 3.4 by pressing and holding the 'Home' button for 2 seconds whilst the desired screen is displayed. At any time during operation, the menu at the bottom of the screen will explain the function of the 'Enter' and 'Home' buttons.



FIGURE 3.2.1: The LCD Display

#### 3.3 Initial Setup

When The Manager30 is first switched on the unit will prompt the user to enter a number of settings. It is important to enter these settings accurately as they directly affect the operation and performance of The Manager30.

#### Set the Language:

Select Language 🔲 Français	The first step required for initial setup is set in memory and retained should	is Language selection. Once entered the Language power be lost and reconnected.
English	Edit Battery Type and Size	About Screen
Confirm O	N/A	Remote Settings Screen

#### **Setup your Battery Type:**

Notification  Confirm battery settings.	The second and most important step required for initial setup is Battery Type and Size selection. Please refer to the battery manufacturers specification sheet for Size(AH) and Type specifications. If you are unsure of the type of your battery please select the Gel setting. Should power to the Battery Sensor be removed at any time, the unit will revert to the Gel setting and prompt the user to input their Battery Type again. The Battery Size setting will be retained in memory.	
OK O	Edit Battery Type and Size 🖉 About	Screen
	N/A Remot	te Settings Screen

#### **Setup the Date and Time:**



The final step required for initial setup is selecting the Time and Date to be displayed on Remote Monitor. Time and Date settings are used not only for the clock screen but also on the Charge per Hour and Charge per Day log screens.

The Time and Date settings are not retained in memory so in the event that the charger loses ALL power sources (Input and Output), upon reconnection the unit will prompt the user to enter the Time and Date again.

The Clock screen is also the default Home Screen.



N/A

Charging Status Screen

Battery Charge Screen

# **A** CAUTION

When charging a battery, make sure the settings at the Battery Setup menu on the Remote Monitor are correct for the type of battery under charge. Charging a battery with the wrong profile may cause The Manager30 to indicate a fault or give misleading results and could result in damage to the battery. Noticeable oscillations between Boost and Absorption stages indicate the wrong choice of battery type. Check and adjust battery type. If you are unsure of the battery type or settings to use, set The Manager30 to the Gel setting.



#### 3.4 User Menu





Charge per Hour

**○**03:00am **○** 

Charge per Day

17/01/12 SOC: 25-41%

OBack

O Back

 $\bigcirc$ 

The Manager30 features a real time clock (time and date) function which needs to be setup when the power is first connected.

Set the Time and Date



Charging Status Screen

N/A

Battory

Battery Charge Screen

The Manager30 monitors current in and out of the house battery, keeping track of the charge remaining. This screen displays the estimated state of charge of the house battery in percentage along with a bar graph. For the duration of the initial charge cycle for a new battery this screen will show 'Calculating'. This is when The Manager30 is gathering information about the battery under charge. State of Charge is determined by current in or out of the house battery, and uses the first charge cycle (Calculating) and the battery size input by the user at setup to determine what the full State of Charge should be.

Once The Manager30 has calculated the full state of charge for the system this screen will display either the Time to Full Charge or the Battery Time Remaining, depending on whether the house battery is currently being charged or discharged. The Manager30 uses the estimated State of Charge value to calculate, based on the current into and out of the house battery, the time to reach 100% State of Charge. You may use this to decide when to disconnect AC power, for example. Similarly, The Manager30 uses the estimated State of Charge value to calculate - based on the current power usage of the system (e.g. of loads such as fridges, lighting) - the useful time remaining of the battery.

**NOTE:** Zero State of Charge occurs when The Manager30 determines that the amount of charge removed from the house battery, in Ah, is equal to the amount input by the user at initial setup.





The Charge per Day screen displays the maximum and minimum State of Charge of the battery under charge for each day across the course of the last month. The most recent day is always right most line on the graph.





 $(\bigcirc)$ 

The Input Status screen displays a summary of the inputs to the system. The Solar input is the priority, providing as much usable input power as possible. If another source is present and the Solar input is not providing maximum (30A) input, the other source will attempt to make up the remaining allowable input power. This screen provides input voltage level as well as percentage (bar graph) of input power provided. Only two sources are used at any one time. If a source is not detected a circle with a line diagonally through it will display indicated that the source is not present. If the Solar and AC inputs are both in use and the DC input is detected, the DC voltage will be displayed however the bar graph will display the not available symbol.





#### NOTICE

When using the charger in Storage mode, make sure that all loads are disconnected from the house battery under charge. Failure to do so may cause the house battery to be under charged, give false readings on the State of Charge indicator and possibly cause damage to any loads connected.



#### 3.5 Settings Menu



To access the Settings menu both the Up and Down buttons must be held for 2 seconds. This allows you to modify your Battery Setup, Remote Settings and some Advanced Settings, as well as providing a restore Factory Settings option and an About screen.



The first screen in the Settings menu is the Battery Setup screen. The Battery Setup displays the selected battery settings for the battery under charge.

Edit Battery Type and Size

N/A

About Screen

**Remote Settings Screen** 



The Type of Battery screen allows the user to indicate the type of battery being charged by The Manager30. This setting will affect the charge profile that The Manager30 uses to charge the battery so it is important to select the correct battery type. Once you are happy with your selection move on to the Size of Battery screen.

The Size of Battery screen allows the user to indicate the battery bank size. When you have chosen this value, the menu will ask for confirmation of the settings while displaying them on the screen. Refer section 2.5 for battery size calculation.



Cycle through options

#### Cycle through options

### **A** CAUTION

When charging a battery, make sure the settings at the Battery Setup menu on the Remote Monitor are correct for the type of battery under charge. Charging a battery with the wrong profile may cause The Manager30 to indicate a fault or give misleading results and could result in damage to the battery. Noticeable oscillations between Boost and Absorption stages indicate the wrong choice of battery type. Check and adjust battery type. If you are unsure of the battery type or settings to use, set The Manager30 to the Gel setting.





# NOTICE

Modification of the 'Advanced Settings' menu items affect the way The Manager30 unit responds to charging situations. Modification of these settings may result in the unit not functioning at 100% of its capacity. These settings should only be modified if absolutely necessary and when the effects of the changes are 100% understood.



	MaxCharge Current *  The MaxCharge Current setting refers to the amount of current permitted by The Manager30 to charge the battery, up to a maximum of 30 Amps.			
Ø	OBack Edit O	<ul> <li>Set Charging Current Screen</li> <li>Advanced Settings Screen</li> </ul>	<ul><li>R-Bus Diagnostics Screen</li><li>Low SoC Alarm Screen</li></ul>	
C	Charging Current (Charging Current) Charging Current Confirm (Confirm (Confirm (Confirm (Charging Current)))	If the Charging Current setting is s be used to supply the loads runnin Confirm Setting Cancel Setting	<ul> <li>Set lower than 30 Amps the excess current will ng from the battery under charge.</li> <li>Increase Charging Current</li> <li>Decrease Charging Current</li> </ul>	
Ø	Low SOC Alarm X C	The Low SoC Alarm setting will sound reaches a particular setting.         Image: Set Alarm SoC Screen         Image: Advanced Settings Screen	<ul> <li>an alarm when the battery State-of-Charge</li> <li>MaxCharge Current Screen</li> <li>Low Voltage Alarm Screen</li> </ul>	
C	Set Alarm SOC (Confirm O	The Set Alarm SoC setting sets the alarm will sound. The Alarm SoC of Confirm Setting Concel Setting Cancel Setting	e percentage of State-of-Charge at which the can be set to from 0 – 100%. Increase Alarm SoC O Decrease Alarm SoC	
Ø	Low Voltage Alarm X Control of the second	The Low Voltage Alarm setting will sou a particular setting. Set Alarm Voltage Screen Advanced Settings Screen	<ul> <li>And an alarm when the battery Voltage reaches</li> <li>Low SoC Alarm Screen</li> <li>Load Disconnect Screen</li> </ul>	
C	Set Alarm Voltage \$10.5 volts O Cancel Confirm O	The Set Alarm Voltage setting sets Alarm Voltage can be set to OFF. Confirm Setting Cancel Setting	<ul> <li>a the Voltage at which the alarm will sound. The</li> <li>Increase Alarm Voltage</li> <li>Decrease Alarm Voltage</li> </ul>	

# NOTICE

It is recommended to set the SoC or Voltage Alarm level above the Load Disconnect Turn OFF level and below the Turn ON level. This will ensure that, in the event the loads have been disconnected, when reconnection occurs the Alarm does not sound.

~		e Load Disconnect setting will output a GROUND relay trigger signal based on a er set SoC or voltage level.
Ø		Disconnect Trigger Screen 🙆 Low Voltage Alarm Screen
l	OBack Edit O 🕹 🔘	Advanced Settings Screen 🔊 Set DC Input Trigger Screen
C	Disconnect Trigger 12 Disconnect Voltage SOC Connect O Back Next O	Image: Second
	Disconnect SOC 🔳	If either Voltage or SoC are selected at the Disconnect Trigger setting screen the Disconnect trigger level will need to be selected.
C		Once the Disconnect trigger level is selected the Reconnect trigger level must be selected. Note that there is a built in minimum hysteresis constraint on this setting and a nonadjustable time delay exists to stop repetitive switching.
	Reconnect SOC (E) \$ 30%	Next Menu Item/Confirm
	OCancel Confirm O	Back/Cancel     Decrease Setting
	Notification Battery low, loads turned off. Turn back ON for 10 minutes? ONo Yes O	Should the Load Disconnect feature be triggered the Remote Monitor will prompt the user to allow the Loads to be reconnected for 10 minutes. This allows the user to temporarily use power (for loads such as lighting)to rectify any issues and/or engage another charging source. After this time has lapsed the load will disconnect and the prompt will reappear, unless the battery voltage is above the Disconnect level.
	Load Disconnected	Turn Loads ON for 10 minutes N/A
	Load Temporarily Connected	No NA
Ø		e DC Input Trigger allows you to select whether you would like your DC input to be gered via Ignition, automatically via The Manager30, or at a specific voltage.
•		
l	OBack Edit O 🕹 🔘	Advanced Settings Screen 🔘 R-Bus Diagnostics Screen



#### 3.6 Fault Screens



If The Manager30 detects a problem with the charging system that does not prevent it from charging the battery, it will alert you via a Warning screen and an alarm buzzer, and continue charging. The screen will give a brief description of the problem and allow you to select either 'Clear' or 'Ignore'. Both options will clear the warning screen. After selecting 'Clear', however, The Manager30 will immediately check to see if the fault condition still exists. If it does, it will display the warning screen again. Selecting 'Ignore' will prevent The Manager30 from detecting the same fault for up to one minute.

**NOTE:** If "Ignore" is selected but the fault is not removed, when the warning re-appears after one minute, it will not be accompanied by the alarm buzzer.

The troubleshooting section (3.7) of this manual contains a description of faults detected.

N/A

N/A





If The Manager30 detects a problem with the charging system that prevents it from continuing to charge the battery, it will alert you via a 'Fault' screen and an alarm buzzer, and will instantly terminate the charging cycle until the fault condition is cleared. The screen will give a brief description of the problem and will allow you to select either 'Clear' or 'Ignore'. Both options will clear the fault screen. After selecting 'Clear', however, The Manager30 will immediately check to see if the fault condition still exists. If it doesn't, the unit will restart charging. Selecting 'Ignore' will simply hide the fault screen for up to one minute. It will not allow The Manager30 to recommence charging unless The Manager30 itself detects the removal of the fault condition.

**NOTE:** If "Ignore" is selected but the fault is not removed, when the warning re-appears after one minute, it will not be accompanied by the alarm buzzer.

The troubleshooting section (3.7) of this manual contains a description of faults detected.



#### 3.7 Troubleshooting

The Manager30 is designed to detect and advise the operator of a variety of fault conditions and will terminate the charging cycle immediately should a critical fault be detected. This ensures that it will not attempt to charge a faulty battery, which protects The Manager30, house battery and most importantly the user.

The Remote Display is used to inform the user of the nature of the problem whenever possible. These indicators should be used to diagnose, and if possible correct any faults that may occur. When attempting to diagnose a fault, cabling should be adequately rated and all components, including all input sources and house battery should be connected as close as possible to The Manager30.

The probable cause and recommended action to take when faults occur with The Manager30 system are listed in section 3.7.1. If a fault still occurs after following the recommended action, please contact REDARC for further diagnosis.

#### **REDARC Corporation**

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# 3.7.1 Faults

CHARGER FAULT MESSAGE	CAUSE	ACTION
Charger over current fault	An internal error has caused excessive current draw	Return to supplier
Charger over voltage fault	The output voltage is too high (above 18 V)	Check battery is correct type (12 V, 6 cell)
Unit over temperature fault. Allow to cool	The unit has over heated	Allow to cool, charging will recommence automatically
Output battery under temperature fault	Output battery is below the minimum charging temperature	Charger will halt charging until battery temperature has increased above the minimum charging temperature
Output battery over temperature fault	Output battery is above 140 °F (60 °C)	Charger will halt charging until battery is below 131 °F (55 °C)
Dry cell detected in output battery	Charger has detected a dry cell in output battery	Replace battery
Shorted cell detected in output battery	Charger has detected a shorted cell in output battery	Replace battery

## 3.7.2 Warnings

CHARGER WARNING MESSAGE	CAUSE	ACTION
AC supply over voltage	The internal AC converter output voltage is too high	Contact supplier
AC supply over temperature	The internal AC converter temperature is too high	Contact supplier
DC supply over voltage	The DC input voltage is too high (over 32 V)	Check DC input, refer to specified input range
Solar supply over voltage	The solar input voltage is too high (above 32 V)	Check solar input, refer to specified input range
No battery sensor connected	The supplied battery sensor is not connected or is faulty	Connect battery sensor, if faulty return to supplier
Low battery State of Charge	House battery is almost flat	Reduce/remove loads on house battery
Bad cable detected	Too much voltage drop between charger and battery sensor	Check cable for correct sizing requirements
Load Disconnect output shorted	Load disconnect output faulty	Contact supplier
Battery voltage low! Disconnect all loads	Loads exceeding charge available from input sources	Connect additional input source or disconnect loads

# 3.7.3 Other Issues

FAULT	ACTION
Low output current can occur when the unit is hot and temperature derating is implemented to protect the Charger	Check that the unit is in a well ventilated space
The current display shows a negative current when there are no loads on the house battery and the house battery is charging	The current shunt connection is reversed
Noticeable oscillations between Boost and Absorption stages	Check and select the correct battery type

# 3.8 Factory Settings

The Manager30 is shipped with a number of settings already programmed into the unit. These settings are set to ensure that the charger will safely charge any battery and may not reflect the actual requirements for your battery type. It is important to review these settings and adjust as required.

SETTING	FACTORY VALUE
Battery Type	GEL
Capacity	40 Ah
Charge Mode	TOURING
Temperature Scale	Celsius
Key Tone Status	ON
Contrast	50%
Brightness	90%
Backlight Timer	30 seconds
Home Screen Timer	30 seconds
Time/Date Format	12 Hour/DD/MM/YYYY
Language	English
Max Charge Current	30 Amps
Low SoC Alarm	10%
Low Voltage Alarm	10.5 Volts
Load Disconnect	Off
DC Input Trigger	Auto

# NOTICE

Modification of the 'Advanced Settings' menu items affect the way The Manager30 unit responds to charging situations. Modification of these settings may result in the unit not functioning at 100% of its capacity. These settings should only be modified if absolutely necessary and when the effects of the changes are 100% understood.

#### 3.9 Frequently Asked Questions

- **Q** I have damaged my Power Cable and need to replace it, do I have to buy a special kind of cable?
- A To ensure the correct operation of The Manager30, REDARC advise that if the supply cord is damaged it must be replaced by the genuine REDARC cord available from the manufacturer.
- **Q** I am running a load from my house battery, but it does not seem to register on The Manager30 Remote, why can I not see this current draw?
- A This is generally caused by incorrect wiring of the Battery Sensor. Ensure no equipment grounds go direct to the house battery negative or to the house battery end of the shunt. They must all go to common or chassis ground or to the ground end of the shunt.
- **Q** My Input Status screen shows a voltage on the Solar input but the bar graph shows that no charge is coming from the Solar input, what does this mean?
- A partially shaded panel (or low-light conditions such as dawn or dusk) will increase the target solar panel voltage level to match the maximum power point. In this situation solar will be selected as a source however little or no current will be flowing into the battery.



- **Q** I have just finished wiring The Manager30 and when I turn the unit on the Remote Monitor says 'No Battery Sensor Detected', is my unit faulty?
- A The Battery Sensor has a time out function built into the unit. If the Battery Sensor's Voltage and Temperature Sensor (RED terminal) is wired to the House Battery Positive Terminal, and the Battery Sensor is connected to Ground for a considerable amount of time before the Main Unit is connected this message may appear. Try disconnecting the unit completely in the following order. Ensure all charging sources are disconnected. Unplug the Output (green) connector on the charger. Disconnect the Battery Sensor Voltage and Temperature Sensor (RED terminal) on the house battery. Leave all disconnected for 60 seconds. Reconnect in reverse order and retry. If the fault still occurs, there may be an issue with your product please contact REDARC Electronics for support.

# 4 REMOTE DRILL TEMPLATE



5	NOTES
5	NOTES

# TWO-YEAR PRODUCT WARRANTY — NORTH AMERICA

Over the last four decades our company has established a reputation as the power conversion specialist.

A 100% Australian-owned company, we have met the needs of customers in transport and other industries through exciting, innovative thinking. We believe in total customer satisfaction and practice this by offering our customers:

- Technical advice free of jargon and free of charge
   Prompt turnaround of orders throughout Australia and globally
- · Friendly, personalized, professional service and product support

In the unlikely event that a technical issue arises with a REDARC product, customers are encouraged to initially contact the REDARC Technical Support Team at the phone number and e-mail listed in clause 24 for prompt and efficient diagnosis and product support.

REDARC Corporation Pty Ltd ("REDARC") offers a warranty in respect of its Products purchased from an authorized distributor or reseller of REDARC by a person who is the original retail purchaser ("Purchaser"), on the terms and conditions, and for the duration, outlined below in this document ("Warranty").

- In this Warranty, the term "Products" means:
- 1.1 all new products manufactured or supplied by REDARC (excluding its solar products which are covered by REDARC's Solar Product Warranty); and
- 1.2 any component of or accessory for any product in clause 1.1 manufactured or supplied by REDARC

#### Offer and duration of product warranties

- REDARC warrants that its Products will be free, under normal application, Installation, 2 use and service conditions, from defects in materials and workmanship affecting normal use, for 2 years from the date of purchase ("Warranty Period").
- The replacement of any component or part of your unit under warranty will not extend the 3. period of warranty.
- Where a Product malfunctions or becomes inoperative during the Warranty Period, due to a defect in materials or workmanship, as determined by REDARC, REDARC will, in exercise of its sole discretion, either repair or replace the defective Product. 4 If REDARC determines that the defective Product cannot be repaired or replaced, then REDARC will provide a refund to the Purchaser for the purchase price paid for the defective Product. REDARC will cover any shipping cost for replacement.
- For purposes of clarity, "repair or replace the defective Product" does not include any 5 removal or re-installation costs or expenses, including, without limitation, any labor costs or expenses, shipping costs to return non-conforming Products or any damages that may occur during the return of Product to REDARC. The remedies set forth herein constitute the exclusive and maximum liability of REDARC.
- 6. to the extent permitted by applicable law, with respect to the manufacture, sale, delivery, installation, operation or use of the Products, whether arising out of contract, negligence, tort or under any warranty or other legal theory.

#### Exclusions and limitations

- This Warranty will not apply to, or include any defect, damage, fault, failure or malfunction of a Product, which REDARC determines, in exercise of its sole discretion, to be due to:
- normal wear and tear or exposure to weather conditions over time 71
- accident, misuse, abuse, negligence, vandalism, alteration or modification; 7.2
- 7.3 used or second-hand products;
- 74 non-observance of any of the instructions supplied by REDARC, including instructions concerning installation, configuring, connecting, commissioning, use or application of the Product, including without limitation choice of location;
- 75 failure to ensure proper maintenance of the Product strictly in accordance with REDARC's instructions or failure to ensure proper maintenance of any associated equipment or machinery
- 76
- repairs to the Product that are not strictly in accordance with REDARC's instructions; installation, repairs or maintenance of the Product by, or under the supervision of, a person who is not a qualified auto electrician or technician, or if non- genuine or non-7.7 approved parts have been fitted;
- faulty power supply, power failure, electrical spikes or surges, lightning, flood, storm, hail, extreme heat, fire or other occurrence outside the control of REDARC; 7.8
- use other than for any reasonable purpose for which the Product was manufactured.
- 7.10 use or installation in violation of the instructions or restrictions prescribed by any applicable standard or code, including those contained in the latest National Electrical Code, Standards for Safety of Underwriters Laboratory, Inc. (UL) the American National Standards Institute (ANSI), or the Canada Standards Association (CSA). REDARC shall not be liable for:
- any loss of profit, direct, indirect, special, penalty, incidental, secondary, contingent or consequential damages or expenses of any kind resulting from a breach of this warranty; including without limitation damages resulting from 8.1 loss of use, profits, business or goodwill, even if REDARC was advised of or was otherwise aware of the possibility of such damages. service, labor, installation or delivery charges incurred in removing or replacing a
- 82 Product.
- 9. Warranty claims in respect of a Product must be made in writing to REDARC and received at the postal address or email address specified in clause 24 within the Warranty Period.
- Such claims must include the following
- details of the alleged defect or fault and the circumstances surrounding the defect or 91 fault:
- 92 evidence of the claim, including photographs of the Product (where the subject of the claim is capable of being photographed):
- the serial number of the Product, specified on the label affixed to the Product; and 9.3 94
- proof of purchase documentation for the Product from an authorized distributor The return of any Products without the prior written instructions of REDARC will not be 10
- accepted by REDARC Without limiting any other clause in this Warranty. REDARC has the right to reject any 11
- Warranty claim made by a Purchaser pursuant to this Warranty where: 11.1 the Purchaser does not notify REDARC in writing of a Warranty claim within the Warranty Period
- 11.2 the Purchaser does not notify REDARC in writing of a Warranty claim within 1 month of becoming aware of the relevant circumstances giving rise to the claim, so that any further problems with the Product are minimized;
- 11.3 the serial number of the Product has been altered, removed or made illegible without the written authority of REDARC;
- 11.4 the Purchaser is unable to provide proof of purchase documentation in accordance with clause 7.4 or evidence that the Product was properly installed and removed (if relevant), and that proper maintenance has been performed on the Product, by, or under

the supervision of, a qualified auto electrician or technician, in accordance with the instructions of REDARC

- If the Product is found to be working satisfactorily on return to REDARC or upon investigation by REDARC, the Purchaser must pay REDARC's reasonable costs of testing and investigating the Product in addition to shipping and transportation charges. Where 12 REDARC is in possession of the Product, the Product will be returned to the Purchaser on receipt of the amount charged.
- Any replaced Products or components of Products shall become the property of REDARC may, in exercise of its sole discretion, deliver another type of Product or
- 14 component of a Product (different in size, color, shape, weight, brand and/or othe specifications) in fulfilling its obligations under this Warranty, in the event that REDARC has discontinued manufacturing or supplying the relevant Product or component, so long as the replacement Product or component performs at substantially the same level and carries out substantially the same function as the Product or component being replaced.

#### Other conditions of Warranty

- 15. If the Purchaser acquired a Product for the purpose of resupply, then this Warranty shall not apply to that Product. In particular, the sale of a Product via an online auction, online store or other internet website by a party that is not an authorized distributor or reseller of the Product will be deemed to be a resupply and will render this Warranty void. A Purchaser shall only be entitled to the benefit of this Warranty after all amounts owing
- 16. in respect of the Product have been paid.
- To the maximum extent permitted by law, REDARC does not warrant that the operation of 17. the Products will be uninterrupted or error-free
- To the maximum extent permitted by law, REDARC's determination of the existence of 18
- any defect and the cause of any defect will be conclusive. The agents, officers and employees of any distributor or reseller of the Products and of REDARC are not authorized to vary or extend the terms of this Warranty. 19.
- 20. REDARC shall not be responsible or liable to the Customer or any third party in Incornection with any non-performance or delay in performance of any time casual connection with any non-performance or delay in performance of any terms and conditions of this Warranty, due to acts of God, war, riots, strikes, warlike conditions, plague or other epidemic, fire, flood, blizzard, hurricane, changes of public policies, terrorism and other events which are beyond the control of REDARC. In such circumstances, REDARC may suspend performance of this Warranty without liability for
- the period of the delay reasonably attributable to such causes. Except for the foregoing Warranty, there are no other representations, conditions or warranties express or implied with respect to the Products, including representations, conditions or warranties of merchantability, fitness for a particular purpose or non-infringement which conditions, representations and warranties are expressly disclaimed, to the extent permitted by applicable law. REDARC reserves the right to use new, reconditioned, refurbished, repaired or re-
- 22. manufactured products or parts in the repair or replacement of any Product covered by this Warranty.
- If a clause or part of a clause in this Warranty can be read in a way that makes it illegal, unenforceable or invalid, but can also be read in a way that makes it legal, enforceable and valid, it must be read in the latter way. If any clause or part of a clause in this 23 Warranty is illegal, unenforceable or invalid, that clause or part is to be treated as removed from this Warranty, but the rest of this Warranty is not affected.

#### **REDARC's contact details**

- 24. REDARC's contact details for the sending of Warranty claims under this
  - Warranty are: REDARC Corporation Pty Ltd c/o SHALLCO, INC. 308 Component Dr Smithfield, NC 27577 Fmail: redarcelectronics.com Telephone:

+1 (704) 247-5150 if you are calling from the USA +52 (558) 526-2898 if you are calling from Mexico +1 (604) 260-5512 if you are calling from Canada

(calls are answered between 8am and 5.30pm Australian Central Standard Time (ACST)

25. REDARC reserves the right to modify this Warranty from time to time and any modifications shall be effective for all orders placed on or after the effective date of such revised warranty.

Some states, provinces or territories do not allow exclusion or limitation of certain types of damages, or permit limitations on the length of implied warranties, so certain of these warranty limitations may not apply to the Purchaser. This Warranty gives the Purchaser specific legal rights. The Purchaser may also have other rights which vary from state to specific tegan ingits: The forbasic individual territory. If any term of this Warranty is held to be illegal or unenforceable, the legality and enforceability of the remaining terms shall not be effected or impaired. This Warranty allocates risk of Product failure between the Purchaser and REDARC, and REDARC's Product pricing reflects this allocation of risk and the limitations of liability contained in this Warranty.

UNDER NO CIRCUMSTANCES SHALL REDARC'S AGGREGATE LIABILITY ARISING OUT OF OR IN CONNECTION WITH A DEFECTIVE PRODUCT, IN CONTRACT, TORT OR OTHERWISE, EXCEED THE PURCHASE PRICE OF THE PRODUCT TO WHICH SUCH LIABILITY RELATES.

#### FREE TECHNICAL ASSISTANCE

For product and technical support contact your regional distributor, call our head office between 8:00 a.m. to 5:30 p.m. Australian Central Standard Time, Monday to Friday, or send us an e-mail.





Pour accéder au manuel d'utilisation en Français



Para ver el manual en Español

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